

2168044 Ontario Inc. o/a Ski-Mazing Watersports School (SMWS)

General Sales Rules and Regulations / Cancellation Policy

SMWS endeavors to serve and supply its customers with high quality products and services, rain or shine. SMWS delivers exciting, valuable and memorable experiences for all of its patrons. SMWS have set forth the following stipulations:

1. All reservations for water sports services may be guaranteed with a 50% partial payment by credit card, debit card, or cash payment at the time of booking. Balance due in full on arrival for water sports services. A non refundable 50% advance partial payment is required for ordered retail items, balance due on delivery of items.
2. In the event of cancellation, 24 hours notice is required by SMWS in advance of the reservation for a full deposit refund. Failing ample notice as determined by SMWS or its agents, a \$20 CDN reservation will be charged or withheld from the customer's deposit payment. For any activity or lesson program greater than one half hour in duration a \$50 cancellation fee applies. 2 weeks notice is required for cancellation and full refund regarding the day camp or weekly camp lessons programs.
3. No shows or no notice for reservations will result in full payment to SMWS for the full time period of service scheduled.

Important Notes:

- Unfavourable weather conditions do not constitute cause for cancellation of the scheduled activity. SMWS operates rain or shine and has the first privilege of rescheduling the service / activity at its discretion for fulfillment to the customer without discount or penalty. In the event of extreme winds, visible lightning, heavy rain, hail, or other conditions that would compromise the safety of the participants would SMWS cease to provide the service and resume the activity once more favourable conditions prevailed same day or future day in season.
- Advance partial payments for reserved and scheduled services is required of the customer by SMWS. The customer agrees that when offering personal financial credit card information to SMWS via telephone or internet, to honour and not dispute unsigned credit card invoices for the purpose of guaranteeing reservations or their own absence for signatures as required by their credit card's issuing financial institution.